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August 3, 2020

**Via electronic mail to [mro@azica.gov](mailto:mro@azica.gov)**

Industrial Commission of Arizona  
c/o Charles Carpenter, Manager  
Medical Resource Office  
P.O. Box 19070  
800 W. Washington Street  
Phoenix, AZ 85005-9070

Re: Amended 2020/2021 Fee Schedule Staff Proposal  
August 17, 2020 Public Hearing

Dear Members of the Industrial Commission of Arizona:

CopperPoint Insurance Companies (“CopperPoint”) is pleased to provide written comments in support of the Amended 2020/2021 Fee Schedule Staff Proposal. The proposal makes technical and clarifying changes to existing language in the fee schedule regarding “pharmacies not accessible to the general public.” CopperPoint supported the original adoption of this portion of the fee schedule and appreciates the proposed refinement, which gives even more direction and clarity for consumers, pharmacies and payors. CopperPoint further supports the newly proposed exception in Section VII which requires payment for prescription medication services during the period in which a worker is protesting the denial of a claim that is ultimately deemed compensable. This is a balanced, reasonable addition to the fee schedule language and it benefits injured workers in appropriate circumstances. CopperPoint urges the Commission to adopt the Amended 2020/2021 Fee Schedule Staff Proposal.

Thank you for the opportunity to comment and for your consideration.

Sincerely,

*Mark A. Kendall*

Mark A. Kendall  
VP, Legal Services