



Adjuster Authorization

We are proud to deliver a **NEW Adjuster registration and ICA Authorization within the ICA Community** effective July 29, 2024!

This New release aims to **optimize your time, boost efficiency, and provide added value.**

WHAT IMPROVEMENTS CAN I EXPECT

The Arizona Adjuster Authorization process is required for all managing Arizona Claims while residing outside of the state of Arizona or managing claims for Self-Insured employers. This new feature allows those adjusters to view their program within ICA Community:

- View and enroll in upcoming webinar classes for both *New* and *Renewal* Authorizations.
- Displays upcoming webinar classes
- Sign up to attend webinar classes
- Access and take the exam. Test score results usually within 24 hrs
- View and download the authorization document
- View past test scores and authorization date(s)
- View expiration dates & reminders to sign up when expiring

The ICA Community Has Got You Covered!

WHAT DO I NEED TO DO NOW?

If you are already registered, the next time you log in you will be prompted to complete additional registration questions. Please complete all 'Required' fields accurately.

Note: If you are not a claims adjuster, deselect the 'Are you a Claims Adjuster' and click the Complete Registration button. **Adjuster is defined as an individual who makes medical and legal decisions regarding workers' compensation benefits for Arizona jurisdiction claims.*

Existing ICA community portal users can log in [here](#) to get started

Please visit our website [Community Resources](#) page for detailed instructions on how to register for classes, attend webinars and enjoy all the benefits of this new release.

IMPORTANT: If you do not have an existing community account, this is REQUIRED as part of the Adjuster Authorization process. Please register [here](#)

We are immensely proud of this new release. It reflects our unwavering commitment to improving our stakeholder experience. Thank you for your continued support.